



611 Erie Street South • PO Box 907 • Massillon, OH 44648 • (330) 833-8555 • 1-800-589-8555

ServicePlus

Coverage Highlights

- ▶ Annual precision tune-up — *Save up to 10% on energy bills!*
- ▶ 15% off diagnostic fee
- ▶ 15% off all repairs (parts & labor)
- ▶ 24-hour emergency service
- ▶ 1-year warranty on ServicePlus repairs
- ▶ Service by our own, trusted Campbell Oil technicians
- ▶ FREE combustion-efficiency testing and electronic carbon monoxide analyzation
- ▶ **ServicePlus Credits** towards future equipment purchases (*see below*)
- ▶ Customized plan options to include additional equipment

Repair Savings

With some parts costing \$400 or more it's easy to see how **ServicePlus** can help you save! Here are just a few examples of your savings on typical repairs:

Condenser fan motor and blade	Save up to \$ 93
Blower motor	Save up to \$107
Aquastat	Save up to \$ 61
Control board	Save up to \$ 90
Inducer draft motor	Save up to \$122

Save More with ServicePlus Credits

Every consecutive year you renew your **ServicePlus Plan** you will receive \$50 in **ServicePlus Credits**. You can use your credits for up to \$500 toward the purchase of any heating, cooling or indoor air quality equipment from Campbell Oil. Here are some possible savings....

- ▶ \$500 OFF high-efficiency heating and central air system
- ▶ \$300 OFF high-efficiency oil furnace or boiler
- ▶ \$300 OFF high-efficiency central air system
- ▶ \$100 OFF high-efficiency water heater
- ▶ \$100 OFF high-efficiency electronic air filtration system

Other Maintenance Options

Call for plan details on **ServicePlus** coverage for the following home comfort units*:

- ▶ Humidifier
- ▶ Electronic Air Cleaner
- ▶ Zone System
- ▶ Media Filter
- ▶ Ultraviolet (UV) Light

You can also include more than one heating or cooling unit for an additional charge.

*Certain models excluded

Precision Heating Tune-Up

Customized for Oil Furnaces & Boilers

1. Clean and adjust burner
2. Inspect heat exchanger
3. Evaluate condition of air filter
4. Replace oil nozzle (oil furnace only)
5. Replace oil filter (oil furnace only)
6. Lubricate all motors, bearings, fans and circulators
7. Clean thermostat and confirm proper operation, including mercury bulb
8. Test and adjust operation of safety and operating controls
9. Inspect flue pipe and draft diverter
10. Monitor for combustion leaks
11. Check blower motor (and belt if applicable)
12. Test and tighten all wiring and connections
13. Adjust burner for maximum efficiency
14. Examine duct condition
15. Inform customer of equipment condition

Precision Cooling Tune-Up

Customized for Central Air Conditioning

1. Lubricate all moving parts, such as the blower motor and condenser fan
2. Install gauges; record operating pressures and temperatures
3. Evaluate condition of air filter
4. Measure refrigerant superheat to fine-tune its charge
5. Flush condensate drain to protect against overflow
6. Clean the outdoor condenser coil
7. Check blower motor (and belt if applicable)
8. Test "temperature drop" at return and supply air; adjust blower speed
9. Safety test all controls for proper operation
10. Meter voltage and amperage in all motors; test for worn bearings
11. Test operation and condition of compressor contacts
12. Inspect start and run capacitors and relays for bulges, rust and leaks
13. Tighten and safety test all wires and connections
14. Clean thermostat and confirm proper operation, including mercury bulb
15. Inform customer of equipment condition

General Conditions

- Customer cannot assign or transfer this agreement without the prior written consent of Campbell Oil. No modifications, additions or changes may be made to this agreement except in writing, signed by all parties. This instrument contains the entire agreement between the parties hereto. **This agreement shall remain in effect for one year from the date of acceptance.**
- Any changes, adjustments or repairs made by others, unless authorized or approved by Campbell Oil in writing, shall terminate its obligation hereunder.
- If customer is paying monthly and decides to cancel for any reason prior to completion of the current year's agreement, customer is responsible for paying in full for service plan or for services rendered with discounts to date, whichever is less.
- Campbell Oil shall not be liable for any loss, damage, consequential damages, negligence, breach of contract or any damages of any nature based upon express warranty, implied warranty or other legal theory due to the nonoperation or malfunction of the equipment, including damage to property or personal injury caused by the equipment, unless said malfunction or nonoperation of said equipment is due solely to the negligence of Campbell Oil.
- The express warranties contained herein are in lieu of any and all other warranties, express or implied, including any warranty or merchantability or fitness for a particular use. Without limitation, Campbell Oil shall not be liable upon any warranty theory, express or implied, regarding the manufacturer or operation of any equipment installed by it, with exception that Campbell Oil shall cause same to be repaired or replaced in the event of faulty operation or malfunction of said equipment and shall be liable for no other damages except as specified herein. Campbell thus disclaims any implied warranty of any nature whatsoever.
- The standard of workmanship hereunder shall be that which is reasonable and customary in the industry.
- Service provided outside normal business hours subject to prevailing overtime rates.
- The full plan price shall be due and payable immediately upon execution of this agreement, except that customer may make monthly installments for services rendered.
- This plan will automatically renew unless cancelled by customer or Campbell Oil in writing within 30 days of renewal date.
- ServicePlus Credits have value only as a credit toward equipment purchased from Campbell Oil. Failure to renew your service plan eliminates all accumulated credits.

Calculate Your Savings with ServicePlus

	WITHOUT ServicePlus	WITH ServicePlus	YOU SAVE
Today's diagnosis	\$	\$	
Today's repair	\$	\$	
ServicePlus Dues	\$ 0	\$	
Cleaning required today +	\$	\$	
Subtotal	\$	\$	\$
Annual Precision Tune-Up +	\$	INCLUDED	
Subtotal	\$	\$	\$
ServicePlus add'l system(s) coverage +	\$	\$	
Add'l system(s) annual Precision Tune-Up +	\$	INCLUDED	
Subtotal	\$	\$	\$
Accessory coverage +	\$	\$	
Total	\$	\$	\$
Today's Payment	\$	\$	\$

Satisfaction Guaranteed or Your Money Back

If you're not completely satisfied with ServicePlus after 3 months, you'll receive a full refund!

Yes! I want trusted service, savings and satisfaction guarantees! Please sign me up for the following:

ServicePlus Plan

- Oil Furnace at \$ _____
- Oil Boiler at \$ _____
- Central Air Conditioning at \$ _____
- Oil Furnace with A/C at \$ _____

Add-on Options

- Humidifier (includes pad) at \$ _____
- Electronic Air Cleaner at \$ _____
- Media Filter at \$ _____
- Zone System at \$ _____
- Ultraviolet (UV) Light at \$ _____
- Additional Heating Unit at \$ _____
- Additional Cooling Unit at \$ _____

Customer Signature/Authorized Business Representative Signature _____ Date _____

Campbell Oil Representative Signature _____ Date _____

Contact Information

YOUR NAME (PRINT) _____

ADDRESS _____

CITY _____ STATE _____ ZIP _____

HOME/CELL PHONE _____

E-MAIL _____

Payment Options

- Bill me later for full payment
- Add to my existing budget payment plan
- Automatic payments from my checking account
ACCT NO. _____ (Include voided check)
- Please bill my credit card
 Visa MasterCard Discover

CARD NO. _____ EXPIRATION _____

SIGNATURE _____